



Tickets

Your account

If you already have an account at www.malmoopera.se, we will use the same account for you to receive access to free tickets, and employee discount. If you don't have an account, we will create one for you with the email address given to your nearest manager or producer and you will get the staff benefits.

If any problems occur, do not hesitate to reach out to us at internsalj@malmoopera.se

To get free tickets (when they're offered) and employee discount you must first log in to your account, and thereafter go to the date you wish to buy or redeem the ticket. You must start with logging into your account, otherwise the benefits will not be found.

To find your tickets, go to "Your orders". The tickets will automatically be there. If you want to print them out or receive them as a pdf in an email, please contact the box office in the foyer during their opening hours.

Free tickets/ tickets for 100sek

a. All employees at Malmö Opera have two free tickets (called Fribiljett in our system) and two tickets for 100sek / ticket (called Lösen in our system) per production in the house. (When we are renting out or having guest performances, there are no free tickets to be harnessed). The benefit of free tickets is only valid if there are available seats. It is our sales manager that is in charge and decides if the free tickets are to be valid or not. They are available after 12 pm the same day as the performance. To find out if there are free tickets for a performance, look at our Intranät or login to your account and see if the alternatives "Fribiljett" and "Lösen" come up among the discounts (after 12 pm the same day as the performance). However, if you have already used your free tickets and the two tickets for 100sek/ticket for requested production, you will not be able to see them again as an alternative when booking. After you have booked the free tickets, they can be picked up under "Your orders".

The free tickets are for Malmö Opera's own productions on the main stage Storan, Verkstan and in the foyer. As a permanent employee you will have access to free tickets at Malmö Live's ordinary concerts. These are valid if there are seats available and their system is open for free tickets. Again, free tickets are NOT valid when we are renting out or when having guest performances.

Please have in mind that once you have a ticket, you are a part of the audience. You are expected to take the same entrance as the rest of the audience and get your ticket scanned by the front of house staff. Because of security reasons this is very important, and we have a responsibility to know how many there are in the audience.

Invite

Invites (e.g., invitation to a premiere) pertains to the date you have been invited to. It is not possible to change the free tickets obtained through an invite to another date. Remember to respond through the link in your invite before the last date to assure tickets.

Request because of extended need of free tickets

Generally no free tickets, apart from the two free tickets and invite, are given. To receive more tickets outside of the ordinary procedure, turn to your nearest manager who shall ask our Chief Executive Officer's assistant. Exceptions apply to producers and casting managers who can turn directly to the CEO's assistant. Observe that there must be a corporate reason for an extended need of free tickets. After approval through email, forward it to internsalj@malmoopera.se with first- and surname, email, phone number and address to the guests that are to receive the free tickets. Our sales department will send the tickets.

Dress rehearsal tickets

Before every production our employees get the opportunity to see the pre dress rehearsals or dress rehearsal if there are available seats and get two dress rehearsal tickets/ production. Information regarding dress rehearsal tickets is published on the Intranät. To see the dress rehearsal you need a ticket, and you must book it through the link on the Intranät. Remember to press your way all through the purchase steps, despite it being free of charge, otherwise the booking will not be created. After going through the “purchase” you will find your dress rehearsal tickets in your account under “your orders”. As usual, take the public entrance and get your ticket scanned by the front of house staff.

Streaming

Free tickets and employee discounts are not valid for streaming. If you wish to participate in the streaming productions/concerts you must pay ordinary price for a ticket. The reason for this is because of the rights.

Tour tickets

Our productions on tour are bought in by external organisers who are responsible of all arrangements and for selling the tickets. We do not provide tickets for guest performances that are carried out on tour.

During most productions on tour the staff that work in the production’s ensemble or technical team, Malmö Opera’s direction and board, and employees that have been involved in the production, get the possibility to book two tickets on one occasion. For all parties above, the booking is only valid if seats are available and can be withdrawn if the tickets are to be booked by a paying customer.

During festivals or orchestra and chamber music concerts there are no free tickets to be obtained.

Please contact helena.johanssonstrassle@malmoopera.se for further questions or booking of tickets for a production on tour.

Discounts

In addition to our usual discounts (that can be found on our website) you as an employee can buy four tickets for every production on the big stage Storan with an employee discount that is 30% off original price. (The discount is also valid at premieres). The four tickets do not have to be used at the same occasion. You will get the discount while logged in on your account, and after choosing what production you want to see and seats in the saloon and that discount is called ‘Personal’. The employee discount is applied for our own productions, not when we are renting out, having guest performances or productions on tours where external organisers are responsible for the arrangements.

Programme for the performance

At the evening of the premiere programmes for the performance can be found at Servicecenter. From then on, all employees are welcome to take a programme from Servicecenter. The performance programme is also published at www.malmoopera.se

Contact and support

If you have a ticket related matter or if you have questions regarding your account or username and password, we ask you to send an email to internsalj@malmoopera.se This email is staffed Monday-Friday (closed during bank holidays and vacation)

The box office in the foyer is always open two hours before the show starts at Storan and one hour before performances in the foyer (e.g. chamber music concerts). Have in mind that Verkstan does not have a box office when having performances there. Regular opening hours (even if we do not have performances) for our physical box office can be found at www.malmoopera.se